

RescueStat Products Return Form

Please complete the section below so we can process your return.

1. Enclose this form with all necessary information inside the package.
2. Return item in its original packaging, place in a second box to prevent damage and tape securely.
3. Ship Fed-Ex, UPS, or insured USPS mail, prepaid. NO C.O.D.'s will be accepted.

For Damaged or Defective merchandise, please contact customer service at customer-service@rescuestat.com before returning any merchandise for additional assistance.

Complete this section merchandise being return for REFUND / EXCHANGED

Model #	Color / Size	Qty	Reason item being returned	Price
Returned Merchandise Total				
Refund Total (multiply above line by 0.90)				

Complete this section for merchandise WANTED IN EXCHANGE

Model #	Color / Size	Qty	Item Name	Price

Total for New Merchandise _____

Payment information for additional Items or Exchange Difference.

Minus Refund Total _____

Total Due _____

____ Money Order Enclosed ____ Credit Card

All exchanges will be shipped to address provided on original order unless otherwise contacted prior to receiving return.

Note: The credit card used for the original purchase will be used for any refunds or additional charges.

Authorized Signature: _____

RETURN INSTRUCTIONS

GENERAL

- **ALL RETURNS MUST BE MADE WITHIN 30 DAYS OF ORIGINAL DATE OF PURCHASE.**
- Orders returned due to undeliverability are subject to additional shipping charges for delivery.
- You must include the Return Form and a copy of the original packing slip or invoice.

RETURNS FOR REFUND

- Returned merchandise must be received with original packaging, with all tags intact, and with no evidence of use or washing.
- After your merchandise is returned and examined you will receive a refund for the cost of the merchandise minus 10% restocking fee.
- Original Shipping fees will not be refunded. If you made your purchase with a credit card, credit will be refunded to that original credit card.
- You must include the Return Form and a copy of the original packing slip or invoice.

RETURNS FOR EXCHANGE

- If you return a product for a size or style exchange, you are responsible for the return and exchange shipping fees. We recommend that you use a trackable shipping method and insure any products you plan to return, as we are not responsible for lost or damaged items during the return shipment.
- If your product is not found in this original condition or shows signs of use or washing, the item will be returned to you and additional shipping fees will be charged.
- Exchanges may be subject to restocking fees.
- Returned merchandise must be received with original packaging, with all tags intact, and with no evidence of use or washing.
- You must include the Return Form and a copy of the original packing slip or invoice.

Refer to www.rescuestat.com for any additional returns information.

Send any returns to:



RescueStat Products
 1060 South State Street
 Suite D
 Ephrata, PA 17522
 Attn: Returns